



Navistar, Inc.
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Robert L. Portney
Director: Integrated Supplier
Quality

May 6, 2020

Dear Supplier, you are receiving this email as a friendly reminder to complete your Shut Down / Start Up assessment and return it to the email address below. If your plants operations have continued to operate during this COVID time frame and have not shut down or reduced line capacity, then please acknowledge this fact in your email response.

Thank you for your attention to this matter.

April 27, 2020

To: Navistar Vehicle and Powertrain Plant Suppliers

Subject: COVID 19 Plant Interruptions – Shut Down / Start Up Extraordinary Quality Initiative (EQI)

We know many of you are facing difficult challenges during the COVID-19 crisis. As each of us are under State / Country regulations for the COVID-19 virus many have been operating your plants with limited staff and/or discontinued process. Many will be bringing production lines back on line to higher capacities in the near future and to prevent any spills into Navistar plants we are requesting that our supply base proactively execute these deliverables through Extraordinary Quality Initiatives (EQI).

To support this strategy, you are requested to complete the attached Navistar Shut Down / Start Up Assessment and return by Friday, May 8th, 2020. Attached is an excel version of the Assessment. Complete all sections of the questionnaire and return assessment to ISQ@Navistar.com.

Please provide as much detail as possible in the assessment. Your Navistar Supplier Quality Manager and Supplier Quality Engineer will follow up with you on your assessment submission.

Thank you for your continued support.

Robert L. Portney
Director, Integrated Supplier Quality
Navistar, Inc.