**January 28, 2021**

**To:** Navistar Vehicle and Powertrain Plant Suppliers

**Subject:** COVID 19 Plant Interruptions – 2021 Shut Down / Start Up Extraordinary Quality Initiative (EQI)

We know many of you continue to face difficult challenges during the COVID-19 crisis. As each of us are under State / Country regulations for the COVID-19 virus many have been operating your plants with limited or new staff and/or discontinued processes. Many continue to bring production lines back on line to higher capacities soon and to prevent any spills into Navistar plants we are requesting that our supply base proactively execute these deliverables through Extraordinary Quality Initiatives (EQI).

To support this strategy, you are requested to complete the attached Navistar Shut Down / Start Up Assessment and return by Friday, February 17th, 2021. The excel version of the assessment maybe found on the Navistar Supplier website (www.navistarsupplier.com).

Of primary consideration is the need to control new or temporary manpower that has been, will be utilized in production and support organizations for any duration of time. Regardless if you claim to have not shut down any of your operations, all suppliers are required to define how their process achieves the extraordinary quality initiatives within the assessment and stays in effect for the next 3 production lots. Refer specifically to Quality Section Question 7 and Machinery/Tooling Question 3 within the assessment.

Please provide as much detail as possible in the assessment. Your Navistar Supplier Quality Manager and Supplier Quality Engineer will follow up with you on your assessment submission.

Thank you for your continued support.

Robert L. Portney

Director, Integrated Supplier Quality

Navistar, Inc.