

April 24, 2019

Subject: ISQ Announcement on NISQR, Rev G released

Navistar Inc. Supplier Representatives:

Navistar has updated the NISQR to Rev G, effective April 2019. The quality of Navistar's suppliers plays a crucial role in customer satisfaction and achievement of Navistar's goal. As suppliers we encourage you to review Rev G changes and take any necessary steps to incorporate them into your quality management systems. The Navistar Integrated Supplier Quality Requirements document defines the minimum quality assurance requirements for suppliers. It details the requirements that Navistar expects supplier management to drive at all levels, elevating the following Navistar Supplier Quality principles.

- 1) Embrace a partnership with suppliers to produce the highest quality products.
- 2) Challenge suppliers to improve processes and products.
- 3) Utilize value-added quality assurance activities "by the book" and remains focused on the fundamental processes.
- 4) Expect flawless product launches and zero defects impacting the company's manufacturing plants.

Navistar must ensure quality for all customers, which starts at the supplier's manufacturing location. Each member of the supply chain must take ownership of their process and understand their importance to Navistar and Navistar's customers. The supply base is expected to deliver on their commitments and ensure the highest level of customer satisfaction.



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