



Navistar, Inc.  
2701 Navistar Drive  
Lisle, IL 60532 USA

**April 10<sup>th</sup>, 2024**

**To:** All Navistar Suppliers

**Subject:** Elevating Collaboration with our Suppliers - Navistar Supplier Quality Introduction of eQ2 system

Dear Valued Suppliers:

We are thrilled to connect with you, an invaluable contributor to helping Navistar accelerate the impact of sustainable mobility.

In the wake of the acquisition of Navistar by the TRATON Group, we are embarking on a journey of standardization and streamlining our processes and procedures to align seamlessly within the TRATON Group.

But more than just alignment, this transition brings an era of boundless opportunities, where transparency and efficiency are at the forefront in our collaborations with suppliers like you.

**Today, we are delighted to announce a significant advancement: the extension of the TRATON eQ2 system to Navistar.** This integration marks a pivotal moment in our shared journey, promising enhanced synergy and streamlined operations.

**We kindly request you to [nominate a main & substitute supplier administrator](#) for the Navistar eQ2 system by April 24<sup>th</sup>, 2024 using the link below.**

**[Link to Navistar eQ2 Administrator Application Form.](#)**

### **What is eQ2?**

eQ2 is a web-based system which connects external supplier users to Navistar. The system supports the handling of supplier nonconformances (8Ds), the production part approval process (PPAPs), and more.

### **eQ2 for Navistar will consists of following modules:**

- **ePPAP (estimated Q3 2024)**  
Handles the Production Part Approval Process (PPAP) between Navistar and external suppliers.
- **eQuality for Suppliers (2025)**  
eQuality handles product quality for zero mileage issues caused by external suppliers (8Ds). The eQ2 system integrates with downstream processes related to the reported deviation in eQuality, when applicable. eQuality will replace the Prism Portal system, excluding GM and Navistar Defense parts.

Note: Additional details on the start date of this transition will be shared with Suppliers in advance to allow for a smooth process.

- **eQW (2025)**  
Early Quality Warnings are handling suspected product quality symptoms where external supplier support and expertise is needed to determine if there is a problem. This will be an exciting new capability for Navistar.

**Administrator Responsibilities are as follows:**


- Assignment permissions for additional users in the eQ2 system at your location
- Be our contact person for changes regarding eQ2
- If no other users were assigned, main contact person for 0 mileage claims and Production Part Approval Process (PPAP)

We'd like to use the opportunity to kindly remind you that you are required to maintain the [Source to Contract \(S2C\) portal](#) with the appropriate contact people at your company.

After we transfer your data to the eQ2 system, you will receive a request to activate your account and to add further contact persons, if applicable.

If you have any questions, please direct them to [eQ2Support@Navistar.com](mailto:eQ2Support@Navistar.com)

Sincerely,



Amy Lester  
Vice President of Quality  
Navistar



Wayne Rygel  
Director of Supplier Quality  
Navistar



Peter Friberg  
Chief Procurement Officer  
Navistar